

Job Description - Service Technician

JOB TITLE: Service Technician DATE: July 2018

DEPARTMENT: Production / Service **PREPARED:** QHSE Manager

LOCATION: Aberdeen APPROVED: Andrew Robins

REPORTING TO: Technical Director

1. ROLE STATEMENT

Responsible for carrying out duties in the Mechanical Assembly Workshop and at customer locations around the world, including the assembly of Torque Machines and associated products, servicing, calibration and machine installations, whilst adhering to Enerquip's QHSE standards, responsibilities, policies and procedures.

2. MAIN RESPONSIBLITIES

- Carry out mechanical assembly duties in our Aberdeen workshop as directed by the Technical and Controls Directors, ensuring all documentation is completed.
- Carry out final testing, Factory Acceptance Testing and installation of Enerquip products onshore globally.
- Conduct various mechanical, hydraulic, electrical and software maintenance, repair and support on client equipment onshore globally.
- Provide in depth training to customers on how to operate Enerquip and other vendors manufactured equipment
- Ensure that the Quality, Health and Safety and Environmental Management Systems are followed and any problems, perceived or real, are reported.
- Carry out any other duties as required by management.

3. KNOWLEDGE, SKILLS, EXPERIENCE & REQUIREMENTS

- Mechanical / Hydraulic background is essential
- General understanding of electronic or software systems is desirable
- Full knowledge of relevant legislation and guidelines.
- Driving Licence

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- Ability to travel to international locations at short notice
- Excellent communication skills
- Team player
- Ability to work in a safe and effective environment with minimum supervision

4. KEY MEASURES

- Competency
- QHSE performance
- On-time delivery
- Quality of product.
- Quality of Service

Signed By:	Printed Name:	Date:
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