



Case Study

Australia Premium Casing Services

CLIENT BENEFITS

- ✓ **Health & Safety** - The work was carried out in a safe, timely manner with no incidents. All risk assessments and inductions were completed prior to commencement of work.
- ✓ **Cost Saving** - The overall cost of the project was reduced due to the favourable daily rates for our services. All costs associated with freight, air fare and accommodation were split amongst all parties involved in trip.
- ✓ **Peace of mind** - All work carried out by EnerQuip's experienced Technicians and all parts supplied are covered by a 12-month warranty.
- ✓ **Reliability** - The client was able to relax knowing that all work was being carried out by experienced professionals and all parts supplied were high quality OEM replacements.
- ✓ **Documentation** - All work carried out was backed up with comprehensive, easy to understand documentation from inspection reports, calibration certificates through to invoicing.

PROJECT

Premium Casing Services required a reliable service partner to carry out work on their AMC Torque machines situated in Australia. Some essential repairs including a leaking slip ring were necessary as well as the scheduled calibration and service of both machines. Timescale was very important to ensure the maintenance of their assets didn't interfere with their daily operations.

EQUIPMENT

EnerQuip utilised their UKAS accredited calibration equipment to perform the calibrations. This equipment was shipped out and back from the UK in a timely manner.

Other OEM replacement parts were supplied such as seals and filter kits to support the repair and service.

SOLUTION

EnerQuip were able to mobilise an experienced Torque machine technician within the timeframe set out by the client along with the required parts and carried out the repairs to a very high standard. All supporting documentation was sent to Premium Casing Services to allow them to continue to focus on meeting and exceeding the specific needs of their clients.



"I just want to say that your Technician was an absolute delight. Your company exceeded all my expectations and I just wanted to let you know what a great job your Technician did for us and say thank you."

Shelley Anderson
Premium Casing Services



**SUPPORT 24/7
365 DAYS A YEAR**

We offer remote or local support whenever and wherever required – for your breakdown, service, calibration and repair requirements.



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